



PROVIDER ALERT

Dec. 1, 2021

Alert Summary: This alert includes details of trainings for supervisors of Peer Service providers, a Quality of Care training for providers/supervisors of all Peer Services and a new Youth Support endorsement opportunity.

Dear Provider,

Peer Services – Peer Support, Youth Support, Family Support and Recovery Coaching – continue increasing in importance for the recovery and resiliency of many members. We strongly encourage both providers and supervisors of these services to take advantage of the classes below to stay informed and better serve our members.

YOUTH SUPPORT TRAINING

Optum is providing another opportunity to obtain the Youth Support (YS) endorsement training. If you are interested in providing this service, and you meet the required qualifications listed below, we encourage you to participate, as you must have your YS endorsement to render this service to members. As a reminder, a YS provider must have an existing Peer Support Certification. Youth Support endorsement is Optum Idaho-issued and only valid within Idaho Medicaid.

The live webinar training opportunity is scheduled for the mornings of Jan. 25-28, 2022, 10 a.m. - 1:30 p.m. MDT. Participants need to attend all four half-days plus a required one-hour technology check on Jan. 20, 2022, at either 10 a.m. or 4 p.m. MDT.

Provider Qualifications:

1. Minimum of a high school diploma (or equivalent)
2. Current Idaho Peer Support Specialist Certification: <https://www.bpahealth.com/idaho-peer-cert/>
3. Lived experience with serious emotional disturbance (SED) or SED co-occurring with substance use disorder (SUD) as a youth or adolescent (standalone SUD lived experience is not eligible)
4. Recovery for a minimum of one year
5. Successfully passing a screening process
6. It is recommended that providers of this service are between the ages 21-30 and have a strong personal connection to current youth culture to connect with youth on a peer-to-peer level based on shared knowledge and experience

Endorsement:

The Optum Idaho YS endorsement is granted upon completion of all the following:

1. Obtain and maintain an Idaho Peer Support Specialist Certification, which must be current and valid prior to enrolling in online training
2. Complete this [enrollment form](#)
3. Complete online YS training modules (available on [Relias](#)), which must be completed prior to attending the live webinar training
4. Complete screening interview with YS Trainer: Providers must successfully pass the screening interview
5. Full attendance at a live webinar training over four half-days

The cost of training supplies and materials is \$50 per person for providers who successfully pass the applicant screening process (the remaining cost of training is covered by Optum). Instructions for payment to the Idaho Federation of Families will be provided upon acceptance into the YS endorsement training.

The deadline to submit an enrollment application is Jan. 6, 2022, and the final round of phone interviews will take place by Jan. 7, 2022.

SUPERVISOR TRAINING

If you currently supervise providers of Peer Services or plan to do so in the future, we strongly recommend that you participate in supervisor training to enhance your knowledge of recovery-oriented approaches. This training was designed to assist supervisors of all Peer Services to ensure they are as knowledgeable of best practices as those they oversee. Topics covered include:

- Similarities and differences of the roles of Peer Support, Youth Support, Family Support and Recovery Coaching
- Appropriate referrals for Peer Services
- Essential supervisory skills, functions and challenges
- Agency readiness for Peer Services

This course is available on demand in Relias, which takes approximately two hours to complete, and provides two Continuing Education Units (CEUs). To access the course:

- Login to [Relias](#) Learning
- Click Assignments, then Browse Elective Courses
- Search for Peer Services Supervisor Training (1109085)
- Enroll

QUALITY OF CARE FOR PEER SERVICES

Do you wonder how your Peer Services delivery aligns with standards and expectations in Idaho? This training is for you! If you provide any of the Peer Services and/or supervise someone who does, we think you will find this class valuable. Topics covered include:

- Service appropriateness
- Strength and resiliency factors
- Recovery plans
- Documentation
- Authorizations/service request forms

This course is available on demand in Relias and takes approximately two hours to complete. To access the course:

- Login to [Relias](#) Learning
- Click Assignments, then Browse Elective Courses
- Search for Quality of Care for Peer Support Services (989531)
- Enroll

Thank you,

The Optum Idaho Team